

# Data sheet DUO ims

The DUO ims was developed especially for direct connection to the public distribution grid in Germany. As an all-in-one charging station, all components are integrated, saving installation time and costs.

Always up to date for technical requirements and regulations in the German market. The versions with the SAM module provide maximum transparency in calibration law-compliant billing.

The integrated payment terminal is ready for all types of payment via smartphone, credit card and girocard and offers a pin pad.



Ver. 250101



## Highlights

- Charging with up to 2x 22 kW AC
- Flexible load distribution between charging points
- Includes Payment Terminal
- Giro-e able
- payment according to AFIR
- Calibration law-compliant billing via SAM storage and display module
- Convenient single-hand operation
- · LAN and 4G connectivity

- All components required to comply with VDE-AR-N 4100 fitted
- · All protective components integrated
- Increased protection from vandalism due to highly impact resistant fibreglass reinforced plastic enclosure (IK10 rating, incl. display)
- Frontaccess point for connection and servicing
- Connection to IT backends via: OCPP 1.6J
- Energy/load management: Modbus protocol

### Accessories

• SMC base + base filler granulate

Installation kit for installation without prefabricated base

# Technical data

### General

Charging mode	AC, mode 3
Number of charging points	2
Charging connector	2x type 2 socket, incl. sliding cover
IT backend connection	OCPP 1.6 JSON
Authorisation	Free charging, RFID, smartphone app, giro and credit card
Package dimensions (H x W x D)	1,700 x 800 x 1,200 mm,
	up to two charging stations on one Euro pallet

#### **Mechanical details**

Mounting type	Base mounted (bm)
Enclosure material	Sheet moulding compound (SMC)
Surface	Painting: enclosure RAL 7016, textured paint
Lock	Swivelling lever with double lock,
	built-in space for two profile half cylinders
Dimensions (H x W x D)	1,483 x 590 x 320 mm
Weight	Approx. 68 kg

### **Electrical data**

Maximum charging output per charge point	22 kW: Type 2 socket
Nominal voltage, number of phases, nominal frequency	400 V; 3; 50 Hz
Maximum input current	44 A / 63 A per phase, configurable
Maximum output current	32 A
Device power consumption in standby mode	< 13 W
Connections	House connection box with steel frame terminals (10 to 95 mm²) Equipotential bonding rail with connection for local earth electrode
Earthing system	TN, TT
Protection	2x RCD type A; 2x DC residual current detection 6 mA; 2x circuit breaker C20 3P or C40 3P; 1x circuit breaker B16 1P
Overvoltage protection	Type 1+2+3 compliant with DIN EN 61643-11
Protection class	2
Welding detection	2x hardware-based redundant cut-off
Measurement accuracy	Class A (DIN EN 50470)
Power factor cosp	0,90 - 1
Calibration law	The measurement accuracy of this meter is guaranteed only from a minimum output energy quantity of 1 kWh

### Technical data

### Connectivity

Communication interface to IT backends	LAN, mobile data network (2G/4G)
Protocols for communication with IT backends	OCPP 1.6 JSON
Protocols for communication with third-party devices	Modbus TCP/IP
Update capability	LAN, mobile data
User interface	User instructions via display
Status display	LED status indicator for each charge point
Display	Size: 4.3" display

#### Certification

IP protection class	Enclosure: IP44; relevant components: IP54
Impact resistance	IK10
Meter / German calibration law	2x MID-compliant smart meter
	with SAM storage and display module
Approvals	CE, RoHS, REACH, GPSD, WEEE
Standards	DIN EN 61851-1; DIN IEC/TS 61439-7; VDE-AR-N-4100

### **Environmental conditions**

Storage temperature	-25 °C to +50 °C
Environmental operating temperature	-25 °C to +40 °C
Humidity	< 95 % (non-condensing)
Degree of pollution	3
Areas of use	Internal & external areas
Operating altitude above sea level	2,000 m max.

Data sheet | DUO ims

#### **Measurements**



### Illustrations/model variants







Compleo Charging Solutions GmbH & Co. KG

Ezzestraße 8 44379 Dortmund Germany

info@compleo-cs.com compleo-charging.com

Technical changes and errors excepted

©2025 Compleo. All rights reserved.

This document may not be copied or reproduced in any form or by any means, in whole or in part, without written permission. All illustrations in this document serve only as examples and may diff er from the delivered product. All information in this document is subject to change without notice and does not represent a commitment on the part of the manufacturer.

The power to move