

Press Release

New Compleo Academy launches with hands-on product training

Training programme on Compleo's diverse solutions enhances product knowledge and boosts customer satisfaction

Dortmund, February 11, 2025 – To help customers get the most out of <u>Compleo Charging</u> <u>Solutions</u>' innovative charging technology, the company now offers hands-on product training through the new Compleo Academy. This programme provides service providers in the charging infrastructure and e-mobility sectors with in-depth knowledge and practical insights, enabling them to use Compleo solutions even more efficiently and effortlessly. The initiative reinforces Compleo's commitment to forward-thinking, comprehensive service. Experienced experts from <u>PRO-EL GmbH</u> act as cooperation partners. Compleo Charging Solutions, part of the <u>KOSTAL Group</u>, is one of Europe's leading providers of charging technology for electric vehicles.

The training sessions focus on frequently asked, key application questions related to AC and DC charging. In addition to a foundational course on Compleo's charging infrastructure, another key topic is the new HPC charger, the <u>eTower 200</u>. This high-power charging solution allows two vehicles to charge simultaneously with a combined power of up to 200 kW DC. On request, the workshops can also cover customer-specific questions about the <u>DUO</u> charging station, the <u>CITO 500</u> solution, and Compleo's <u>wallboxes</u>. A basic course on e-mobility is also included, along with planned workshops on topics such as compliance and calibration law. For those new to charging technology, Compleo offers an introductory training course, which can be followed by more specialised sessions tailored to individual needs. This ensures that every participant receives the right level of training and can focus on the most relevant topics. Depending on the depth and content, training sessions range from a few hours to two days. The key objective is to provide a deeper understanding of Compleo products, enabling simpler and more efficient use, commissioning, and maintenance.

Dr. Bjoern Dietrich, CEO of Compleo, comments: "We are pleased to offer our partners and customers even more hands-on and application-specific support through this training programme. The workshops include a brief theoretical segment to explain essential fundamentals. However, the main focus is on practical exercises, where participants learn how to make the best possible use of our products. Attendees will have the opportunity to try out various applications themselves under expert guidance. This enables them to use Compleo solutions effectively and maximise their full potential."

For more information about the Compleo Academy, including course content, contact details, and registration, click <u>here</u>.

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About Compleo

Compleo Charging Solutions is one of Europe's leading providers of charging technology for electric vehicles. As part of the <u>KOSTAL Group</u>, the company supports its business customers with a diverse range of charging stations, including AC, DC, and HPC chargers, as well as the market's first DC charging stations compliant with calibration laws. Headquartered in Dortmund, Compleo serves a broad customer base, including Allego, Clever, EWE Go, Deutsche Telekom, Siemens, and more than 300 municipal utilities across Germany. https://www.compleo-charging.com/en/



Press Contact Katrin Osburg presse@compleo-cs.com